



STAND BY ME



Long-term care for your Daikin installation

Your benefits if you are registered on Stand By Me



Free warranty extension

Register and get free spare part warranty extension for your installation



Lifetime care

See all your unit's history with all past repairs, maintenances logged in the platform



Maintenance reminders

Automatic scheduling of all future maintenance deadlines and reminders to you and your service partner for upcoming maintenances



Better, faster support

By being registered to the platform, we can see your unit's history, and can provide faster, personalized support



Certified service network

Our service partners who are eligible to use the platform are all certified by Daikin



Additional service packages

You have the possibility to purchase extra service packages for your installation

Note: free warranty extensions are offered for selected unit types only. Service package offers might differ from country to country. Please check with your service partner or Daikin on the exact offers & detailed conditions in your country.

Why is professional maintenance crucial?

Buying a new air conditioning or heating system is a **long-term investment**, therefore it is **essential to provide regular, professional care** for your unit. Ensuring proper maintenance and service to your systems is crucial for many reasons:



Health

A properly maintained air-conditioning unit will ensure **optimal air quality** besides keeping your home warm or cool.

- Regular cleaning of air filters results in **breathing clean, pure air**
- Proper maintenance ensures **safe operation** for a long time



Cost saving

In the long-run maintenance is always **cheaper** than ad-hoc service interventions.

- Avoid rushed interventions by **planning ahead** with future maintenances
- **Clear & transparent costs**, lifecycle reports can be easily budgeted, thus
- You will benefit from **reduced Total Cost of Ownership** (TCO) and related operational costs



Efficiency

If your unit runs on peak performance you will benefit from **energy savings**.

- Routine maintenance can help your unit to reach **higher efficiency**
- Regular maintenance **reduces likelihood of failure in high season**



Genuine parts

The spare parts, tools and equipment used by our Certified Service Partners are all **certified by Daikin**

- **Keep your warranty valid** by using only genuine spare parts
- Using original spare parts **reduces risk of failure** and disturbances
- Genuine tools allow **advanced troubleshooting & better optimisation** of your unit to your needs

How to get registered?

Your service partner can help you in getting your Daikin installation registered in Stand By Me.



Registration

Your Daikin service partner registers your installation data, address and your contact details in the system.



Confirmation

All you need to do is check your e-mail inbox for an invitation mail and follow the instructions to finalize your registration.



Feedback (optional)

After your registration is finished, optionally you can provide your feedback to Daikin.

In order to ensure your registration is confirmed and active, please check your e-mail inbox and also the junk/spam folder for the invitation mail.



Did you know?

Up to **40%** of lifetime ownership costs are attributed to the air filters

Dirty air filters can result in up to **37%** higher energy consumption

*depending on local conditions and usage patterns of the unit

Find out more information

Visit the Stand By Me website to learn more about our offers:

<https://standbyme.daikin.eu>

or contact a Daikin partner:

Your Daikin partner:

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